

## Heavy Equipment Technician lead – Vancouver Location

### About Us:

CanCrete Equipment Ltd. headquartered in Mississauga, is a leading supplier of parts and equipment for Canada's concrete pumping market. We offer solutions to the concrete industry, be it through new equipment, used equipment, rentals, parts, service, or simply providing advice when needed.

### The Role:

Lead and oversee the day-to-day service operations of our Vancouver location while inspecting, diagnosing, recommending, and repairing faults & malfunctions in mechanical components, hydraulic systems, and electronics of equipment in for servicing.

### Key Responsibilities:

- Communicate with equipment owners for authorizing of servicing and repairs as required
- Establish, develop, and maintain business relationships with current and prospective customers
- Ensure fair, timely, and quality service work on all client units
- Create/review documentation and/or work orders to ensure all required information is accurate, legible and complete for communication with clients and accounting
- Close work orders once reviewed for parts, labour, and technical content.
- Hands on technical resource to CanCrete's Vancouver Service Department
  - Inspect, diagnose, recommend, service, and repair faults & malfunctions in mechanical components, hydraulic systems, and electronics of concrete pumping equipment
  - Check/test all repaired work to ensure that pumps are in good and safe operating condition
  - Input to repair order to ensure all required information on work order is accurate legible and complete
- Maintain accurate personal timecards associated to work orders
- Record parts and equipment utilized on the repair order and ensure the parts person is aware of stock taken
- Maintenance on support equipment and fleet
- Over the phone customer support may be required
- Adhere to all safety policies, maintain and utilize appropriate PPE

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#### TORONTO | HQ

1810 Meyerside Drive  
Mississauga, ON L5T 1B4  
P. 416.749.2843

#### CALGARY

285121 Wrangler Way  
Rocky View County, AB T1X 0K3  
P. 587.471.7867

#### MONTREAL

1855 Rue Cunard  
Laval, QC H7S 2C7  
P. 514.884.0076

#### VANCOUVER

13885 115 Ave. Unit 7 & 8  
Surrey, BC V3R 0R8  
P. 604.262.1813

#### ORANGEVILLE

150 Centennial Road  
Orangeville, ON L9W 5K2  
P. 519.942.8844

## **Qualifications:**

- Education: Completion of secondary school or trade certificate an asset
- 5+ years experience in a managerial position
- Possess strong technical skills with the ability to inspect, diagnose, recommend, service, and repair faults & malfunctions in mechanical components, hydraulic systems, and electronics of equipment
  - 5+ years experience working on Mack or Putzmeister equipment
  - 5s+ years experience woking on hydraulics
- Proficiency in using MS Windows, Microsoft Office Suite applications
- SAP proficiency +2 years experience is an asset
- Able to work at heights (can provide training)
- Ability to lift a minimum of 50lbs on a regular basis
- Able to work independently, or as part of a team, be reliable, and self-driven
- An understanding of concrete, construction, and concrete pumping
- Dependable, hardworking, punctual, reliable, team player with positive attitude

## **What We Offer:**

CanCrete Equipment Ltd. offers a competitive salary, a company sponsored pension matching program, a complete benefits package and great career advancement opportunities. The chosen candidate will have a seat at the decision-making table for a high growth company and ability to make a difference in the direction of CanCrete. Hands on equipment training (on/off job site, and OEM) will be provided.

CanCrete values diversity and the contribution of all team members through regular performance reviews, career planning, lunches, BBQ's, and gift cards.

CanCrete is committed to an inclusive workplace that values and promotes diversity. We believe that our workplace should reflect the communities we serve, and we strive to build and nurture a culture where employees feel empowered and valued.