

## **Heavy Equipment Technician/Service Administrator – Surrey, BC**

### **About CanCrete:**

CanCrete Equipment Ltd. headquartered in Mississauga, is a leading supplier of parts and equipment for Central and Eastern Canada's concrete pumping market. We offer solutions to the concrete industry, be it through new equipment, used equipment, rentals, parts, service, or simply providing advice when needed.

### **The Role:**

We have a position available for a full-time Heavy Equipment Technician/Service Administrator in our Surrey, BC location to inspect, diagnose, recommend, and repair faults & malfunctions in mechanical components, hydraulic systems and electronics of concrete pumping equipment

### **Key Responsibilities:**

#### *Heavy Equipment Technician*

- Inspect, diagnose, recommend, service and repair faults & malfunctions in mechanical components, hydraulic systems and electronics of concrete pumping equipment
- Check/test all repaired work to ensure that pumps are in good and safe operating condition
- Record parts and equipment utilized on the repair order and ensure the parts person is aware of stock taken
- Maintenance on support equipment

#### *Service "Administrator"*

- Greet and assist customers, and coordinate appointments
- Process service-related paperwork and communicate with accounting for invoicing
- Assign tasks and direction to technicians (including own tasks)
- Maintain and organize workflow of shop
- Manage technician productivity – lunch, breaks, deliveries, task completion
- Shop cleanliness
- Join in on service meetings
- Ensure we have inventory of shop supplies
- Taking direction from management by email, text and meetings

### **Qualifications:**

- Completion of secondary school or trade certificate an asset
- Able to work at heights (can provide training)
- Ability to lift a minimum of 50lbs on a regular basis
- Able to work independently, be reliable, and self-driven
- An understanding of concrete, construction, and concrete pumping
- Previous experience working on Mack or Putzmeister equipment an asset
- Previous experience working on hydraulics
- Dependable, hardworking, punctual, reliable, team player with positive attitude

**What We Offer:**

- Competitive salary
- Company sponsored pension matching program
- Complete benefits package
- Annual bonuses
- Lunches, BBQs, and gift cards
- Great career advancement opportunities
- A seat at the decision-making table for a high growth company and ability to make a difference in the direction of CanCrete

CanCrete is committed to an inclusive workplace that values and promotes diversity. We believe that our workplace should reflect the communities we serve, and we strive to build and nurture a culture where employees feel empowered and valued.